

## Free Local Support

Brighton & Hove City Council is responsible for key services that offer free support for all city businesses, including:

### *The Business & Intellectual Property Centre (BIPC)*

- Located on Second Floor of Jubilee Library, Jubilee Street, Brighton, BN1 1GE
- Open 10-5, Monday-Thursday, but contactable at other times via [bipc@brighton-hove.gov.uk](mailto:bipc@brighton-hove.gov.uk)
- Offers:
  - Access to business experts who can offer 1-2-1 sessions on topics that matter to your business
  - A regular programme of events, workshops and networking opportunities
  - Access to business databases and information to help you grow
  - Information on intellectual property.

### *Brighton & Hove Growth Hub*

- A digital service focused on scaling up city businesses and supporting them to grow, visit website [here](#) or email [economic.development@brighton-hove.gov.uk](mailto:economic.development@brighton-hove.gov.uk).
- Offers:
  - Events calendar - showcasing range of free events for businesses
  - Enquiry form – a dedicated contact form that comes straight through to the Economic Development team at the council
  - Scale-up support – access to experts in scaling and growing business, accessing finance and attracting investment to meet your business aspirations

## Free National Support

The UK Government has just launched the new **Business Growth Service (BGS)**. The BGS has been set up to support you in starting a business; running and growing a business; selling overseas from the UK; and investing and expanding in the UK.

 UK Government

Business.gov.uk

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# Find the right support for your business

Every business benefits from easy access to trusted information, expertise and services. Tell us what stage you're at to get started.

# BUSINESS SUPPORT

Information for all city businesses

## Useful Contacts – Internal

Team / Department	Contact Details	Website	Additional Information
Business Rates	<a href="#">Business Rates - Contact us about business rates</a> (online form); or <a href="mailto:nndr@brighton-hove.gov.uk">nndr@brighton-hove.gov.uk</a>	<a href="#">Business rates</a>	Business rates is a national tax administered locally by the council ( <a href="#">A guide to business rates 2025</a> )
Commercial Property	<a href="mailto:brighton@shw.co.uk">brighton@shw.co.uk</a>	<a href="#">Commercial property and farmland</a>	Council commercial property estate is managed by SHW
Community Safety	<a href="mailto:Community.Safety@brighton-hove.gov.uk">Community.Safety@brighton-hove.gov.uk</a>	<a href="#">Community Safety Partnership</a>	Report anti-social behaviour, exploitation, serious violent crime or suspicious behaviour
Environmental Health	<a href="mailto:ehl.environmentalprotection@brighton-hove.gov.uk">ehl.environmentalprotection@brighton-hove.gov.uk</a>	<a href="#">Environmental health</a>	The environmental health team is responsible for: <ul style="list-style-type: none"> <li>• food safety</li> <li>• health and safety in commercial premises</li> <li>• responding to complaints of noise nuisance, pollution control</li> <li>• licensing</li> </ul>
Environment Services	<a href="#">Report a problem</a> (online form)	<a href="#">Business Waste</a>	Responsible for rubbish, recycling, garden, bulky and trade waste collections. We also keep the city's public toilets and streets clean, remove graffiti and undertake environmental enforcement activities
Events	<a href="mailto:eventsinfo@brighton-hove.gov.uk">eventsinfo@brighton-hove.gov.uk</a>	<a href="#">Outdoor events on council-owned land</a>	Information on outdoor events on council-owned land
Highways	<a href="mailto:highwaybasicmaintenance@brighton-hove.gov.uk">highwaybasicmaintenance@brighton-hove.gov.uk</a>	<a href="#">Roads and highways</a>	Maintaining roads and highways across the city
Planning	<a href="mailto:Planning.applications@brighton-hove.gov.uk">Planning.applications@brighton-hove.gov.uk</a>	<a href="#">Planning</a>	Search for a planning application, get planning advice and contact building control
Seafront Office	<a href="mailto:seafrontoffice@brighton-hove.gov.uk">seafrontoffice@brighton-hove.gov.uk</a>	<a href="#">The Seafront Office</a>	From Hove Lawns to Saltdean undercliff, responsible for: <ul style="list-style-type: none"> <li>• advice and enforcement</li> <li>• operating the lifeguard service (seasonal)</li> <li>• beach huts and boat lockers</li> <li>• <a href="#">seafront playgrounds</a></li> <li>• seafront maintenance and repairs</li> <li>• the Bandstand</li> <li>• seafront sports facilities</li> </ul>
Trading Standards	<a href="mailto:Trading.standards@brighton-hove.gov.uk">Trading.standards@brighton-hove.gov.uk</a>	<a href="#">Trading standards</a>	Find approved traders, get a licence to store and sell fireworks and get business advice.
VisitBrighton	<a href="mailto:events@visitbrighton.com">events@visitbrighton.com</a>	<a href="#">VisitBrighton: Brighton's official tourism site</a>	VisitBrighton tourism marketing organisation for the City of Brighton & Hove promoting the city as a destination to visitors from the UK and around the world through a variety of media, including PR, print and online marketing.

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## Useful Contacts – External

Organisation	Contact Details	Website	Additional Information
Brighton Chamber	<a href="mailto:Info@brightonchamber.co.uk">Info@brightonchamber.co.uk</a>	<a href="#">Brighton and Hove Chamber of Commerce   Business Networking</a>	Brighton Chamber provides a range of services, including networking events, training workshops and expert advice tailored to the needs of local businesses.
Brilliant Brighton BID	<a href="mailto:admin@brightonbid.com">admin@brightonbid.com</a>	<a href="#">About - Brilliant Brighton</a>	Brilliant Brighton (also known as Brighton Business Improvement District or BID for short) is a not-for-profit organisation formed of 517 businesses including shops, salons, bars, cafes and restaurants within Brighton city centre, who contribute and come together to make Brilliant Brighton a fantastic place to work, live and visit.
Sussex Chamber of Commerce	<a href="mailto:info@sussexchamberofcommerce.co.uk">info@sussexchamberofcommerce.co.uk</a>	<a href="http://www.sussexchamberofcommerce.co.uk">www.sussexchamberofcommerce.co.uk</a>	The Sussex Chamber of Commerce is dedicated to supporting growth, innovation and collaboration. Through expert advice, professional training, networking opportunities and advocacy, the Chamber connects businesses of all sizes to the tools and resources they need to thrive.
Barclays Eagle Labs	Rohun Bouri Brighton Lab Manager <a href="mailto:rohun@eaglelabsnetwork.com">rohun@eaglelabsnetwork.com</a> Claire Johnson Crawley, Hove and Worthing Ecosystem Manager <a href="mailto:claire.johnson5@barclays.com">claire.johnson5@barclays.com</a>	<a href="#">Welcome to Barclays Eagle Labs   Barclays Eagle Labs</a>	Barclays Eagle Labs in Brighton is a vibrant co-working space and business incubator. It offers entrepreneurs and startups access to state-of-the-art facilities, including super-fast Wi-Fi, meeting rooms, and event spaces, as well as growth programmes and mentorship opportunities. Members benefit from a collaborative environment designed to foster innovation and business growth.
FreedomWorks	<a href="mailto:brighton@freedomworks.space">brighton@freedomworks.space</a>	<a href="http://www.freedomworks.space">www.freedomworks.space</a>	Freedom Works is a coworking space in Brighton that offers flexible work environments for freelancers, startups, and established businesses. Located in the heart of the city, it provides amenities such as high-speed internet, meeting rooms, and networking opportunities to support productivity and collaboration.
The Werks	<a href="mailto:info@werksgroup.org.uk">info@werksgroup.org.uk</a>	<a href="http://www.werksgroup.org.uk">www.werksgroup.org.uk</a>	Dedicated offices, music studios, maker spaces, co working and meeting spaces for creative individuals and local businesses across the city of Brighton, Hove and Lewes.
Projects	<a href="mailto:hello@projectsclub.co.uk">hello@projectsclub.co.uk</a>	<a href="http://www.projectsclub.co.uk">www.projectsclub.co.uk</a>	Coworking, private offices, meeting rooms, event spaces, community and stakeholder engagement and events.
Plus X Innovation Brighton	<a href="mailto:hellobrighton@plusx.space">hellobrighton@plusx.space</a>	<a href="#">About us   Plus X Innovation</a>	Plus X Innovation is a dynamic workspace designed to drive creativity, collaboration, and business growth. This innovation hub offers flexible coworking spaces, advanced prototyping workshops and expert-led support programmes tailored to help businesses thrive.
Help to Grow University of Brighton	<a href="mailto:helptogrow@brighton.ac.uk">helptogrow@brighton.ac.uk</a>	<a href="#">Help to Grow</a>	Help to Grow is a 90% Government funded course for business leaders, provided by experts at the University of Brighton. A 12-week programme is taught online and face to face and allows people to take a step

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			back from their business to find opportunities and work on an actionable growth plan.
Sussex Innovation	<a href="#">Contact Us - Sussex Innovation</a> (online contact form) or call 01273 704400	<a href="#">Sussex Innovation   Business Growth Support, Networking &amp; Spaces</a>	Based at the University of Sussex, Sussex Innovation is a business support organisation and innovation hub that helps ambitious companies grow and scale. They provide a combination of expert consultancy, mentorship, market research and flexible office space. Whether an early-stage startup or an established business looking to innovate or expand.
Federation of Small Businesses (FSB)	<a href="mailto:SouthEngland@fsb.org.uk">SouthEngland@fsb.org.uk</a>	<a href="#">The Federation of Small Businesses</a>	The FSB provides national and local support for small businesses, including access to business banking, legal advice, and networking opportunities. Their advocacy work ensures the voice of small businesses is heard.
Innovate UK	UKRI Funding Service: <a href="#">How applicants use the UKRI Funding Service – UKRI</a>	<a href="#">Innovate UK – UKRI</a>	Innovate UK, part of UK Research and Innovation, is the UK's innovation agency and part of the UK Government's Department for Science, Innovation, and Technology. They help companies to grow through their development and commercialisation of new products, processes and services, supported by an innovation ecosystem that is agile, inclusive and easy to navigate.
Enterprise Nation	<a href="mailto:hello@enterprisenation.com">hello@enterprisenation.com</a>	<a href="#">Expert support for small businesses in the UK   Enterprise Nation</a>	Bringing new energy to high-street businesses in the UK. Helping small businesses thrive on the high street – through expert support, smart energy advice and practical tools to grow sustainably.